

BEG N BARK

NEW CLIENT PACKET

Thank you for choosing BEG N BARK Pet Sitting Service!

Please print a copy of the following New Client Packet and fill it out in pen. We need to get this packet back before we can take care of your pet(s). You can either deliver it by hand at our initial meeting; scan and email it to brenda@begnbark.com; or you can return it by mail to:

BEG N BARK
114 Bergen Avenue
Princeton, NJ 08540
ATTN: New Client Packet

This New Client Packet contains:

1. Client Contact Form
2. Pet Information Disclosure Form (one for each pet, litter, or fish tank).
3. Agreement to Provide Services
4. Veterinary Care Agreement
5. Key Handling Agreement
6. "Hi, We're Home" Policy Agreement

Thank you again, and we look forward to caring for your pets!

BEG N BARK

CLIENT CONTACT FORM

Name(s) of Pet Owner(s): _____

Name(s) of Pet(s): _____

Address: _____

Primary email: _____

Do you have mobile email access (Blackberry/I-Phone, etc)? YES / NO (Circle one)

Primary phone while in town: _____ (Home/Cell/Work) (Circle one)

Primary phone while away: _____ (Home/Cell/Work) (Circle one)

Other phone: _____ (Home/Cell/Work) (Circle one)

Emergency contact: _____ Relation to you: _____

Veterinarian: _____ Phone: _____

BEG N BARK- Pet Information Disclosure

Please complete one Pet Information Disclosure form per pet or litter.

Owner: _____ **Pet Name:** _____
Length of Time Owned: _____ **Pet Type:** Dog / Cat / Horse / _____
Breed: _____ **Sex:** M/F **Declawed:** Y/N **Neutered:** Y/N
License #: _____ **Microchip/Tattoo/Dog Tag #:** _____
Physical Description (if similar to another): _____ **Birth date:** _____ **Or Age:** _____
Weight: _____ **Or Size:** _____

Feeding Instructions:

Feed apart from other pets/supervise
 Dispose of uneaten food
 Remove food after ____ Min

<input type="checkbox"/> Dry	Brand: Measure with: Amount: Where to feed:	<input type="checkbox"/> Morning <input type="checkbox"/> Afternoon <input type="checkbox"/> Dusk <input type="checkbox"/> Night	Procedure:
<input type="checkbox"/> Wet	Brand: Measure with: Amount: Where to feed:	<input type="checkbox"/> Morning <input type="checkbox"/> Afternoon <input type="checkbox"/> Dusk <input type="checkbox"/> Night	Procedure:
<input type="checkbox"/> Medication(s):	Amt: Location: Hide In Treat:	<input type="checkbox"/> Morning <input type="checkbox"/> Afternoon <input type="checkbox"/> Dusk <input type="checkbox"/> Night	Procedure:
<input type="checkbox"/> Medication(s):	Amt: Location: Hide In Treat:	<input type="checkbox"/> Morning <input type="checkbox"/> Afternoon <input type="checkbox"/> Dusk <input type="checkbox"/> Night	Procedure:
<input type="checkbox"/> Water	<i>Water will be cleaned and filled frequently</i>	<input type="checkbox"/> Tap <input type="checkbox"/> Bottled <input type="checkbox"/> Filtered	Dish Location: Water Location:
<input type="checkbox"/> Treats	Name: Amt: Location:	Notes:	

Pet's Living Area:

<input type="checkbox"/> NOT allowed outdoors at all <input type="checkbox"/> ONLY allowed outdoors on leash <input type="checkbox"/> Turn out, invisible fenced yard with collar <input type="checkbox"/> Turn out, secure fence: _____ <input type="checkbox"/> Turn out, no fence, but doesn't leave yard <input type="checkbox"/> NOT allowed indoors	<input type="checkbox"/> Allowed on furniture, counters, beds <input type="checkbox"/> Restrict pet area/crate only when pet is alone <input type="checkbox"/> Restrict pet area/crate at all times Restricted Area/Crate Location: _____ Other off-limit areas: _____
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Owner: Pet:

Emergency Care: *Placing Credit Card on file at vets office is recommended

Vet Name: _____ Pet Allergies: _____
Clinic Name: _____ Vaccinations up to date on (month/yr): _____
Phone: _____ Heartworm test: Negative / Positive

Pet Medical History: (ongoing or reoccurring known illnesses/injuries, treatments & medications)

Temperament/Personality:

Pet Doesn't Like:

- | | | |
|---------------------------------------|--|---|
| <input type="checkbox"/> Baths | <input type="checkbox"/> Hot Days | <input type="checkbox"/> Sharing Food Dishes |
| <input type="checkbox"/> Toenail Clip | <input type="checkbox"/> Rain / Snow / Cold | <input type="checkbox"/> Loud Noise / Vacuum / Garbage Disposal / Thunder |
| <input type="checkbox"/> Massage | <input type="checkbox"/> New Animals | <input type="checkbox"/> All Humans |
| <input type="checkbox"/> Touch Ears | <input type="checkbox"/> Other family pets | <input type="checkbox"/> Strangers |
| <input type="checkbox"/> Sprays | <input type="checkbox"/> People near food dish | <input type="checkbox"/> |

Pet reacts to the above by:

Has Pet Ever:

Describe (even if mild, or under extreme/unusual situations)

- Attacked someone/bit someone
- Attacked another animal
- Injured self /escaped out of fear
- Injured self out of boredom
- Escaped from home,

Where does he/she like to escape to?
How can he/she be retrieved?

Commands: (Please circle commands we know, and underline commands we are working on):

Sit	No	Outside	Make Poo	Potty	Bad _____	Bath	In the House
Stay	Down	Walk	Food	Who's Here	Good _____	Move	Ride
Come	Lay	Don't Pull	Treat	Back	Drop [it]	Come-on	_____
Heel	Out	Walk Nice	Cookie	Naughty	Don't Touch	Off	_____

Allowed to go for rides in sitter vehicle? Y / N May play with sitter's personal pet(s) for socialization? Y / N

Favorite Games, Toys, and Activities:

Comments:

Client/Owner Name:

Signature: _____ Date: _____

BEG N BARK

AGREEMENT TO PROVIDE SERVICES

We at BEG N BARK take great pride in our quality service and personalized care for your pet(s). As professionals, we take our legal obligations to our clients very seriously, and vice versa. Accordingly, please review this Agreement carefully and ask Brenda any questions you may have. When you are sure you understand everything, please sign it and return it according to the instructions listed on the front cover of the New Client Packet.

Key words used in this Agreement are defined as follows:

Agreement = this "Agreement to Provide Services" between BEG N BARK and the signatory

BEG N BARK = the provider of temporary pet sitting and related services that are the subject of this Agreement. Brenda Janner is the sole owner and operator of BEG N BARK

Pet(s) = animals owned by the signatory to this Agreement that will be temporarily cared for by BEG N BARK according to the terms, conditions, waivers, and acknowledgments contained within this Agreement

Pet Owner = the owner of the pet(s) that will be cared for and the signatory to this Agreement

Pet Sitter = the person(s) who will care for the pet(s)

Service Request = request for pet sitting services from BEG N BARK

Service Period = period of time for which pet sitting services have been requested by Pet Owner

The parties = the signatories to this Agreement (BEG N BARK and the Pet Owner)

Third party humans = people other than the Pet Sitter and the Pet Owner

Third party animals = animals other than the Pet Owner's pet(s)

TERMS, CONDITIONS, WAIVERS, AND ACKNOWLEDGMENTS

Billing, Scheduling, and Procedures

1. The parties agree that this Agreement to Provide Services (“Agreement”) is effective for all future Service Requests with BEG N BARK unless agreed otherwise by both parties in writing. This document represents all agreements between the parties and supercedes any previous agreements.
2. If the Pet Owner acquires new pet(s) after signing this Agreement, the Pet Owner will call or email BEG N BARK in advance of a Service Request in order to obtain an additional Pet Information Form and Veterinary Release Form. In all other respects, this Agreement to Provide Services will apply to the Pet Owner’s new pet(s) and any subsequent visits.
3. BEG N BARK accepts cash, money orders, and personal checks. A \$25 service charge will be added for any returned check.
4. A signed or emailed Service Request must be provided to BEG N BARK before service will be provided for any Service Period.
5. For short term services (like a weekend or single vacation), payment must be made in advance of services. Any other arrangements must be made with Brenda Janner in advance and must be documented in writing or by email.
6. For long term services (like regular, daily dog-walking services), payment must be made monthly.
7. If payment is not made on time, an invoice will be mailed. The Pet Owner agrees to pay such invoices upon receipt. Invoices that are more than thirty (30) days overdue will be assessed an additional 15% late fee, which will be assessed monthly until the invoice is paid in full.
8. In the event that BEG N BARK must retain legal counsel in order to collect funds owed by the Pet Owner, the Pet Owner agrees to pay all attorney’s fees and other costs of collection in addition to late fees.
9. Service Requests may be cancelled by the Pet Owner forty-eight (48) hours in advance with no additional service fee.
10. There will be a \$5 service fee for Service Request cancellations less than forty-eight (48) hours in advance of scheduled service.
11. There will be a \$10 service fee for cancellations less than forty-eight (48) hours in advance of scheduled service during the following major holiday periods: Thanksgiving Weekend; December 20 - January 5; Memorial Day Weekend; Fourth of July Weekend; Labor Day Weekend.

12. The Pet Owner agrees to provide forty-eight (48) hours notice if the Pet Owner plans to return home early during a Service Period. If the Pet Owner fails to notify BEG N BARK forty-eight (48) hours in advance, the Pet Owner agrees to pay for the services scheduled on the day of early return in addition to services scheduled the following day. For example, if the Pet Owner had scheduled twice-a-day visits for Wednesday through Sunday night, but the Pet Owner returns on Saturday morning, the Pet Owner will be responsible for payment of services on Saturday night and twice on Sunday.
13. The Pet Owner agrees that no animal(s) other than those listed in the attached Pet Information Form and Veterinary Release Form will be at the residence during the Service Period. BEG N BARK cannot care for any animal not disclosed in advance of services. The Pet Owner agrees to pay a \$250 service fee for each undisclosed animal. If emergency veterinary care is necessary for an undisclosed animal, the Pet Owner agrees to pay an additional \$500 service fee in addition to reimbursement for all costs.
14. BEG N BARK reserves the right to terminate services if the Pet Sitter, in consultation with Brenda Janner, determines that the pet(s) exhibit aggressive behavior and constitute a danger to the Pet Sitter, third party humans, or third party animals. If, during a Service Period, the pet(s) demonstrate aggressive behavior or otherwise constitute a danger to the Pet Sitter, third party humans, or third party animals, BEG N BARK will notify the Pet Owner by telephone. If the Pet Owner is unable to return home to resume care for the pet(s) in a timely fashion, the Pet Owner hereby authorizes BEG N BARK to board the pet(s) at a reputable kennel or similar facility. The Pet Owner agrees to reimburse BEG N BARK for all costs relating to the boarding procedures and assumes any and all liability relating thereto.
15. BEG N BARK carefully selects all of our Pet Sitters and endeavors to provide all Pet Owners with a regular Pet Sitter who is familiar with you, your home, and your pet(s). However, the Pet Owner understands that Brenda Janner is the sole person ultimately responsible for this service, including answering client questions, scheduling service, billing, and all other customer issues. Accordingly, the Pet Owner agrees to direct all such questions and information to Brenda directly.

Limitations on Liability

16. The Pet Owner agrees that BEG N BARK is not responsible or liable for any damage to the Pet Owner's home that was not clearly caused by the negligence of the Pet Sitter, including, without limitation, water leaks, carbon monoxide leaks, fires, burglaries, electrical failures, heating or A/C failures, vandalism, natural disasters, and "Acts of God" (like lightning, earthquakes, floods, or high winds).
17. The Pet Owner agrees that BEG N BARK is not responsible or liable for any damage to, or loss of, the Pet Owner's property, or the property of others, that was not clearly caused by the negligence of the Pet Sitter.
18. The Pet Owner is solely responsible for "pet-proofing" the home by securing all chemicals,

cleaners, antifreeze, chocolate, poisonous plants, and any other dangerous items. The Pet Owner agrees that BEG N BARK is not responsible or liable for any harm to pet(s) caused by access to such items.

19. The Pet Owner is solely responsible for securing the home, yard, doors, “doggy doors,” gates, etc. The Pet Owner agrees that BEG N BARK is not responsible or liable for any loss of or injury to pet(s) that acquire unsupervised access to the outdoors where such access was not clearly caused by the negligence of the Pet Sitter.
20. BEG N BARK’s standard dog-care policy is to walk dogs on leash or, upon request, to permit dogs to run in the Pet Owner’s secured, fenced yard.
21. Pet Owners who wish BEG N BARK to permit their dog(s) to run unleashed in yards equipped with underground, electric fence systems agree to indemnify, defend, and hold BEG N BARK harmless for any injury, loss, or damage to persons, pets, or property caused by the Pet Owner’s dog(s) escaping the electric fence system and/or caused by a third party human or third party animal coming in contact with Pet Owner’s dog(s) by breaching the electric fence system from the “outside.” Further, in the event the Pet Owner’s dog(s) escape the electronic fence system, Pet Owner agrees to compensate BEG N BARK \$50 per hour to locate and retrieve the dog(s). There will be a minimum \$25 charge (½ hour) for this extra service.
22. Upon written or emailed request from the Pet Owner, BEG N BARK will permit suitably behaved dogs to run off leash in a dog park. The Pet Owner assumes any and all liability for injuries or damage to pet(s), other animals, people, or property caused or suffered by the Pet Owner’s pet(s). The Pet Owner agrees to defend and/or fully indemnify BEG N BARK and the Pet Sitter for any legal actions related to dog park or off-leash incidents, even if the Pet Sitter is deemed negligent by a court, jury, or other authority. This includes any municipal citations or enforcement efforts directed at BEG N BARK or the Pet Sitter.
23. The Pet Owner accepts all responsibility and liability for injuries to pet(s), Pet Sitters, third party humans, and/or third party animals caused by the Pet Owner’s pet(s) including, without limitation, fighting, biting, scratching, and knocking someone down. The Pet Owner agrees to hold BEG N BARK harmless and fully indemnify BEG N BARK, including the payment of all attorney’s fees, judgments, and legal costs, with respect to any lawsuit or legal action relating to any damages or injuries to the pet(s), property, third party humans, or third party animals caused by the Pet Owner’s pet(s).
24. BEG N BARK Pet Sitters are trained to avoid third party off-leash dogs during outdoor walks. The Pet Sitter will endeavor to protect pet(s) from attacks by third party animals. Under all such circumstances, the Pet Owner agrees to hold BEG N BARK harmless for attacks upon the Pet Owner’s pet(s) by unleashed dogs or other animals.
25. The Pet Owner certifies that all pet(s) are up to date with all vaccinations and necessary licenses or registrations, and maintains any and all liability for breaching this provision.

26. The Pet Owner agrees to have or obtain adequate home owner's or renter's insurance to cover any damages to property or injuries to persons or animals, and agrees to hold BEG N BARK harmless for any damages or injuries that are, or would be, covered by such policies. Any costs or liability caused by the Pet Owner's breach of this provision shall be borne solely by the Pet Owner.
27. BEG N BARK agrees to store all keys safely and securely. The Pet Owner agrees to secure the home upon departure.
28. BEG N BARK is not responsible for "false" activations of alarm systems in the Pet Owner's absence. The Pet Owner agrees to make appropriate arrangements for handling activated alarm systems, such as providing a mobile phone number to the alarm service and designating a trusted neighbor to handle such events.
29. If the Pet Owner desires to have other people enter the home in the Pet Owner's absence during the Service Period, such as family, neighbors, or repair people, the Pet Owner will provide a list of such people to BEG N BARK in advance and require them to document their visit(s) in a daily log provided by the Pet Owner. Neither BEG N BARK nor the Pet Sitter will grant access to the home by any third party not affiliated with BEG N BARK.

Ancillary Services

30. If the Pet Owner makes a request for the Pet Sitter to water indoor plants, the Pet Owner agrees to provide a written list of instructions and to place all plants in a central location that is **protected from water damage**. The Pet Owner agrees that BEG N BARK and its Pet Sitters are not responsible or liable for the health of indoor/outdoor plants or resulting water damage.
31. If the Pet Owner makes a request for the Pet Sitter to collect mail, the Pet Owner agrees to provide a secure and centralized location for the deposit of the mail. Pet Owner agrees to hold BEG N BARK and the Pet Sitter harmless for the apparent loss of any mail.

Veterinary Care

32. The Pet Owner agrees to notify BEG N BARK of any and all known health issues concerning Pet Owner's pet(s).
33. The Pet Owner agrees that BEG N BARK is authorized to use its best judgment to seek emergency veterinary care during the Service Period. When practical, BEG N BARK will make every effort to contact the Pet Owner in advance of making such arrangements and will typically use the Pet Owner's preferred veterinary facility. However, BEG N BARK reserves the right to use a qualified treatment provider of BEG N BARK's choice. The Pet Owner agrees to pay all invoices for such care upon receipt, and/or agrees to reimburse BEG N BARK upon the Pet Owner's return. Failure to reimburse BEG N BARK for veterinary costs within five (5) days of a request for reimbursement will result in a \$25 service fee. For every two week period thereafter in which reimbursement is not received,

an additional \$50 service fee will be assessed.

34. The Pet Owner agrees that, in the event BEG N BARK must seek veterinary services for the pet(s), BEG N BARK is not responsible or liable for the health and well being of the pet(s), nor is BEG N BARK responsible or liable for any ill effects of treatment, veterinary malpractice, or any other damages related to obtaining veterinary service for the Pet Owner's pet(s).
35. In the event that BEG N BARK must transport pet(s) by automobile, the Pet Owner agrees that neither BEG N BARK nor the Pet Sitter is liable for injuries to the pet in the event of an accident.
36. The Pet Owner agrees to reimburse BEG N BARK for all costs of transportation of pets for veterinary care. Mileage will be calculated according to the current IRS Standard Mileage Rates. In addition, Pet Owner agrees to pay BEG N BARK \$50 per hour of time spent transporting pet(s) for health care, consulting with veterinary staff, and wait time.
37. In the event of a major disaster, BEG N BARK will make every effort to protect and secure all pets. However, BEG N BARK assumes no obligations or liability in this regard.

Equipment and Supplies

38. The Pet Owner agrees to be responsible for providing all supplies and equipment necessary for the proper care and safety of the pet(s). This includes, without limitation: providing a sturdy, well-fitting harness, collar, or halter; providing a sturdy leash; providing travel cases for cats or other small animals in case of emergency or other reason to transport the pet(s); firmly affixing all necessary vaccination and identity tags for dogs or other animals who will be outdoors; providing "pooper scoopers" or adequate bags for picking up dog feces; providing clean litter, litter scoop, and receptacle; and, providing adequate food, medicines and non-toxic cleaning supplies. The Pet Owner is solely responsible for the absence or failure of items provided.
39. The Pet Owner authorizes BEG N BARK to purchase equipment and supplies that BEG N BARK deems necessary for the provision of safe and professional service. The Pet Owner agrees to reimburse BEG N BARK for such purchases upon request.

Arbitration and Severability

40. The Pet Owner agrees that any legal disputes, causes of action, and any claims of liability relating to services provided by BEG N BARK, except for collection actions instituted by BEG N BARK, will be resolved informally or through binding arbitration, via the American Arbitration Association (AAA), as the exclusive forum for resolution. Both parties agree that the prevailing party is responsible for attorney's fees and costs.
41. If any provision contained within this Agreement is deemed unenforceable, the remaining enforceable terms will remain effective.

By signing below, I certify that I have read the foregoing Agreement in full, asked all necessary questions, and I agree to all its terms and conditions.

Signature of Pet Owner

Date

Pet Owner's Printed Name

Pet Owner's Address

Brenda Janner

Date

BEG N BARK

VE TERINARY CARE AGREEMENT

I, _____, referred to herein as the “Pet Owner” and/or by first person pronoun, grant authority and permission to BEG N BARK and Brenda Janner to seek veterinary care for my pet(s) in my absence, under the following terms and conditions:

1. I am the owner of _____, referred to hereafter as my “pet(s)”. I have the authority to provide veterinary services for my pet(s), and I have the capacity to assign this authority temporarily to BEG N BARK, through Brenda Janner, under the conditions stated below.
2. I recognize that, even under the most conscientious and professional care, my pet(s) could become sick or injured. I expressly do not want concerns about liability to interfere with the proper care of my pet(s) in the event of an unforeseen health crisis. Accordingly, I relieve BEG N BARK and Brenda Janner of any and all liability related to all decisions related to the provision or non-provision of emergency health care for my pet(s).
3. If, within BEG N BARK’s sole discretion, my pet(s) become injured, appear ill, or seem to be experiencing a health crisis of any kind while in the care of BEG N BARK, Brenda Janner, on behalf of BEG N BARK, has permission to seek and obtain veterinary care for my pet(s). If someone other than Brenda Janner transports my pet(s) to a veterinary facility, Brenda Janner may grant consent for treatment by telephone.
4. I understand that BEG N BARK will attempt to contact me in advance of seeking veterinary care for my pet(s), but I recognize that may not always be possible or practical. Therefore, BEG N BARK, through Brenda Janner, is fully authorized to seek veterinary care without notifying me first. This Veterinary Care and Release Agreement is the equivalent of my actual consent for veterinary services under the conditions provided herein.
5. My preferred veterinary care facility is listed on BEG N BARK’s Pet Information Form, which I have previously filled out. However, BEG N BARK is authorized to seek services at a qualified facility of BEG N BARK’s choice if, in Brenda Janner’s judgment, it is not practical to use my preferred facility.
6. Through BEG N BARK and/or Brenda Janner, I authorize all treatment and costs up to and including \$ _____ per pet. (Typical amounts are \$200/\$500/\$1,000/\$5,000/unlimited).
7. If the necessary treatment costs exceed the amount listed above, I recognize that no treatment will be given until the veterinary facility contacts me directly. In the event that I cannot be contacted immediately, I authorize BEG N BARK to leave my pet(s) at the veterinary facility for boarding, and that it will be my responsibility to pay for any costs relating to the boarding and/or nursing care of my pet(s).

8. I DO or DO NOT (circle one and initial) authorize extraordinary life-saving measures to be performed on my pet(s). The costs of such extraordinary life-saving measures cannot always be estimated in advance, so I agree to pay for all such costs if I have authorized such treatment.
9. I agree to pay for all veterinary services rendered and to reimburse BEG N BARK in full upon my return. I also agree to pay all other fees and costs described in the Agreement to Provide Services, which I have previously read, agreed to, and signed.
10. I authorize all veterinary care facilities and personnel to disclose, share, and discuss all medical records for my pet(s).
11. I certify that my pet(s) are current with all vaccinations. In the event that I fail to keep my pet(s) current with vaccinations, I authorize the veterinary facility to perform necessary vaccinations and/or quarantine my pet(s) as they deem necessary. I agree to pay all costs of such vaccinations and/or quarantine, and I agree to hold BEG N BARK harmless for any ill effects of decisions in this regard.
12. I agree that this Veterinary Care and Release Agreement is valid from the date below for all future veterinary care without the need for additional authorization or consent. I will keep a copy of this Veterinary Care and Release Agreement, and I take full responsibility for amending this Veterinary Care and Release Agreement in writing and providing it to BEG N BARK, if my choices or preferences change at some future time.

Signature of Pet Owner

Date

Pet Owner's Printed Name

Pet Owner's Address

Brenda Janner

Date

BEG N BARK

KEY HANDLING AGREEMENT

I, _____, have provided _____ key(s) to BEG N BARK on the date indicated below for the purpose of providing pet sitting and related services.

The description of the key(s) is as follows: (color, brand name, which doors)

A back-up key is located at: _____

Others who have keys to my home: _____

If I have not provided a back-up key or alternative means of entry, I authorize BEG N BARK to make one (1) copy of my key(s) for back-up purposes. I agree to reimburse BEG N BARK for the costs of cutting the backup key(s).

I grant permission to BEG N BARK and the Pet Sitter to enter my residence during the Service Period(s) in which they are caring for my pet(s).

I DO or DO NOT (circle one and initial) grant permission to BEG N BARK to keep my key(s) for future service.

If I want my key(s) to be left inside the home at the completion of services, I will leave a note for the Pet Sitter along with instructions on how to secure the home. The Pet Sitter will keep this note for our records. I acknowledge that the Pet Sitter will not be able to gain access to my home after doing so.

I understand that BEG N BARK will keep my key(s) in a safe and secure location.

Signature of Pet Owner

Date

BEG N BARK

Hi, We're Home!

When you are away, the continuous safety of your pets is our primary concern. Most of the time, you will return home as scheduled, but sometimes (knock on wood) you may be delayed for hours or even days. Although we hope that you will be able to get in touch with us, we know from experience that unforeseen events can happen.

We at Beg N Bark are committed to the continuous care of your pet(s) until you return. If we don't hear from you when you return, we will worry that your pet(s) are sitting at home without adequate care. When caring for your pet(s), we prefer to err on the side of caution.

Therefore, we must ask that you call and/or email Brenda upon your return.

If we do not hear from you, we will approach the situation as if you have been delayed, and we will continue to provide services on the same daily schedule.

If you failed to notify us of your return, but you are home or have arranged for other care for your pet(s), **we must charge you for the extra visit.** We apologize for any inconvenience, but we feel strongly about maintaining continuous care for your pet(s).

I understand and acknowledge that I am responsible for contacting BEG N BARK when I return home. I agree to pay for extra visits if I fail to notify BEG N BARK upon my return.

Signature of Pet Owner

Date